



(317) 626-9922

### Client Expectations

One of the great things about hiring a professional lawn care company is all the extra free time you will have. Another great benefit is that professional expertise and high quality commercial equipment and commercial grade products usually yield aesthetic results that most homeowners would find very difficult to achieve on their own. In an effort to concentrate on giving our customers the best service and value possible, we must ask the customer assist with the following:

- The property should be reasonably free from natural debris the day of expected service. This includes large sticks, rocks, etc.
- The property should be reasonably free from all man made debris. This includes clippings left by client, trash, paper, etc.
- The property should be free from personal belongings. This may include toys, hoses, and sprinklers. Basically, care should be given to clear yard of all nonpermanent objects for anticipated service date.
- Client needs to make sure property is reasonably clear from all pet droppings.
- All pets should be inside the house at expected service time.

We really value the chance to service your property needs. We realize the consumer has many options in regards to lawn maintenance. We try to go the extra mile to keep our clients happy. We also understand some debris and trash is inevitable. It is often beyond the customers control and we realize if you were not a busy person you probably would not have hired us. We try to go the extra mile and assist with these things when possible. However, in cases where the above matters are consistently not addressed, an additional charge may be imposed for our time, for possible equipment damage and in the case of pet droppings for cleaning charges. I appreciate your understanding and assistance in this matter.

Thank You,

Jeff Williams/Green With Envy staff